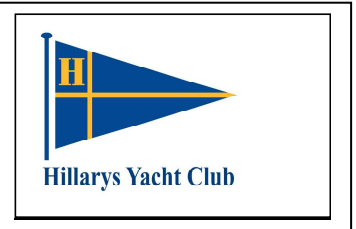


# *Hillarys Yacht Club Inc.*

## *Marina Lifting Services*



Phone (08) 9246 4300  
Fax (08) 9246 4311

Name \_\_\_\_\_

Vessel Name \_\_\_\_\_

Are you a Hillarys Yacht Club Member? Yes  No

Were you satisfied with the initial contact, bookings and service? Poor Average Good V/Good

Was the lift done at the time specified on your appointment? Yes  No

Was all work completed to your satisfaction? Poor Average Good V/Good

Were you treated with courtesy by all staff? Poor Average Good V/Good

If you asked for prices, were costs as expected? Poor Average Good V/Good

Was your invoice detailed and precise enough? Poor Average Good V/Good

Would you be prepared to pay an extra fee of \$100 for a wash and chamois clean after all work has been completed? Yes  No

Which services did you utilize?

Antifoul

Shipwrighting

Polish

Painting

Other

Propspeed

H/Stand Only

Inspection

Engineering

We would appreciate any comments you may have which would improve our service to all our customers.

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